



Feature — Maintenance Program

“Cost Effective”, “Fiscally Prudent”, “Managing Cash”; pressing issues that can be actively managed through a regular maintenance program ensuring a stable I.T. environment. Regular maintenance can extend useful equipment life up to 2 years and costs significantly less than purchasing new equipment.

- Stability, standardizing software programs (anti-virus, etc.) will extend the useful lifecycle of equipment and ensure stable performance of your I.T. infrastructure.
- Proactive maintenance; increases uptime leading to better business performance.
- Lifecycle planning; helps stagger capital purchases over several years rather than making larger purchases all at once.

Contact your ESW Account Manager to find out more about how cost effective a regular maintenance program can be for your business.

Mini Case Study - SafetyNET Spam Trap

Challenge:

- Still have to filter through the ***spam*** messages in my inbox.
- Constantly updating spam settings in order to be effective in filtering unwanted e-mails.
- Spam is tying up resources on our network; up to 45% of incoming e-mail is spam.

Opportunity:

- SafetyNet anti-spam solution with frequent and regular updates.
- Pre-configured settings and reporting that work effectively right “out of the box”.
- Reduce time spent filtering spam messages; just one e-mail delivered to your inbox with a list of potential spam messages.

Benefits:

- E-mail is filtered before it hits my network; increasing performance and bandwidth.
- If my server goes down, messages are still kept and delivered when server is back up.
- Increased productivity

Did You Know?



How security works for online banking:

In addition to being vigilant, some of the primary I.T. security measures in place include:

SSL: Encrypted communications between you and the bank prevents others from seeing your information.

Firewalls: Electronic “walls” at home and the bank to that protect your information online and on the banks’ computers.

Session timeouts: Automatic log out if no activity after a few minutes ensuring no one can use your computer to access to your account.

These are some examples of how I.T. works for you to provide a safe banking experience. For more information check with your bank.