

## About Us

E.S. Williams (ESW) is an Alberta based I.T. consulting firm delivering solutions and services to over 500 small to mid-sized companies. We provide a level of service and advice once reserved for enterprise companies, resulting in predictable and reliable I.T. Our solutions reduce operating costs, build profitable relationships, and extend communication and collaboration.

## Team

When you work with ESW you are supported by a team of professionals. With over 70 resources, we have the technical and business application knowledge, established technology partnerships, and business accumen to ensure your I.T. serves your business.

## Client Care

A strong relationship with our clients, partners and employees is core to ESW values and allows us to plan for the long term success of our clients. At ESW, we provide a designated Account Manager who acts as your Single Point of Contact to ensure continuity in planning, act as an escalation point, and ensure I.T. aligns with your business objectives.

## Services and Solutions

ESW provides services in two key business areas:

**Business Solutions:** Full service, end to end I.T. solutions for small to mid-size companies.

- Network Design, Infrastructure, Data Storage, Security, Backup Solutions
- Proactive Maintenance Services
- Remote and Onsite Support
- Remote Monitoring
- Help Desk
- Web and Online Solutions
- Mobile Solutions
- I.T. Project Management, Assessments, Consulting, Strategic Planning
- Procurement

**Field Solutions:** Roaming I.T., Field Application support and Print Solutions:

- Roaming I.T. Resources across specific geographies
- Desktop and Core Application Support
- Hardware and Computer Peripheral Break Fix
- Network Troubleshooting
- Project Coordination
- Level Control Systems Support
- Advanced, Centralized I.T. Support
- Printer Support, Asset Management, Procurement

## Partners

We have built strong relationships with our partners over the last ten years in order to provide our customers with world class solutions. ESW can bring the right partners into play to deliver integrated I.T. solutions for our clients.



## Getting Started

For more information on how E.S. Williams I.T. solutions can benefit your business, please call one of our offices directly, toll free 1.866.539.4544, email: [sales@eswilliams.com](mailto:sales@eswilliams.com), or visit us online at [www.eswilliams.com](http://www.eswilliams.com).